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SaaS company Case Study

2024



**REPORT CONTENTS** 

- Summary
- Performance Overview
- Campaign Targeting & Approach
- Successes & Challenges
- Leads
- Network Building
- Contact Data Sheet
- Conversations & Insights
- Recommendations
- Message Sequences





# Campaigns & Targeting



## **CAMPAIGNS**



**Consumer Goods** 



Retail



Wholesale



**Automotive** 



**C-Suite Campaign** 



**Manual Campaign** 

## **TARGET INDUSTRIES**



**Consumer Goods** 



Retail



**Wholesale** 



**Pharmaceutical** 



**Automotive** 



Manufacturing



## Campaign Performance





## **Indonesia Campaign Summary**

#### 8 month period



4302

Requests sent



1056

Connections



24%

**Connection Rate** 



**17** 

Leads / Potential Prospects



30%

Response Rate \*
Reply to connector msg



**17%** 

Response Rate \*
Reply to **follow up** msg



3315

Follow ups sent



## **Australia Campaign Summary**

#### 8 month period



4595

Requests sent



805

Connections



17.5%

**Connection Rate** 



5

Leads / Potential Prospects



**13%** 

Response Rate \*
Reply to connector msg



**22%** 

Response Rate \*
Reply to **follow up** msg



2900

Follow ups sent



Metric	Indonesia	Australia
Requests sent	4302	4595
Connection rate	24%	175%
Replied to connector message	30%	13%
Replied to follow up message	17%	22%

## **CAMPAIGNS**



**Contacted:** 1055

**Connection rate:** 28,6%



**Contacted:** 970

**Connection rate:** 28,6%



Contacted: 709

**Connection rate:** 19.8%

**Consumer Goods** 



**Contacted:** 687

**Connection rate:** 17.8%



**Automotive** 

**Contacted:** 523

**Connection rate:** 32%



**Contacted:** 496

**Connection rate:** 24%

**Manual Campaign** 

Retail

**C-Suite Campaign** 



## **Campaign Optimisation**

#### Month 1

Broad net Varied roles, incl C-suite

- Consumer Goods
- Auto
- Retail

#### Month 2

- Refined targets
- More specific roles added
- Filtered out C-suite
- Consumer goodsfiltering

#### Month 3

- Brought back C-Suite
- Updated messages
- Refined targets further (consumer goods)
- -Specific roles

#### Month 4

- Manufacturing campaign (broaden)
- Prioritised C-suite
- -Group targets

#### Month 5

- Messaging tweaks
- -Manual introduction

#### Month 6

- Switched to manual
- -New messaging

#### Month 7

- -Manual only
- -Targeted based on company not individual
- -End 2023 messaging

#### Month 8

-Manual only -2024 messaging

## **Variables**

#### **Targeting**

-Are we reaching the right people?

#### Target by

- Industry
- Job title
- Region
- Company

Regional nuances

#### Messaging

- -What are the responses like?
- -ls the pitch too strong or not strong enough?
- Is the language too technical?
- -Profile

#### **Campaigns**

- -ls a specific campaign performing better?
- -Are we covering the right industries?
- Are there regional nuances?

#### **Product**

- -Is there interest?
- What are the reasons for decline? (Role, not a match etc)





## **SUCCESSES**

- Large network of strong companies and relevant roles
- High number of connections in senior roles
- Leads / prospects from companies that met the criteria (revenue etc)
- Higher quality leads had senior job titles
   (C-suite, experienced managers)
- High response rate & and insights gained
- Targeted contact data for continued use



## CHALLENGES

- Small audience pool
- High response rate but low conversions
- High number of rejections
- High number of job seekers
- Different Linkedin landscape
- Complex product for a mass outreach campaign
- Many companies under management from HQ
- Irrelevant targets (LinkedIn filtering)

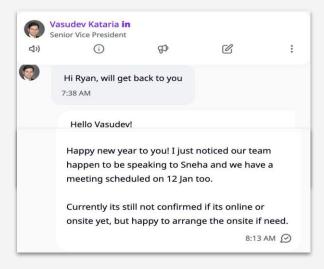
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# Leads & Prospects









#### **KANMO Group**

**Industry:** Mass Distribution C Retail

Notable Product: Mothercare, Coach, Kate Spade

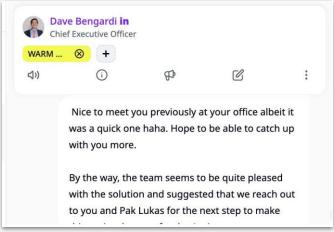
Revenue: \$383 million







#### PT Agricon Indonesia (Group)



**Industry:** Agrochemicals Wholesale

Revenue: USD 6mil +

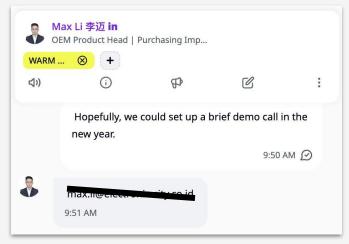


**Dave Bengardi-CEO** 





#### **PT Electronic City**



**Industry:** Mass Retail

**Listed on IDX** 

Revenue: \$150 billion (Financial Times 2023)







#### **Elcorps: PT Bersama Zatta Jaya**



**Industry:** Retail

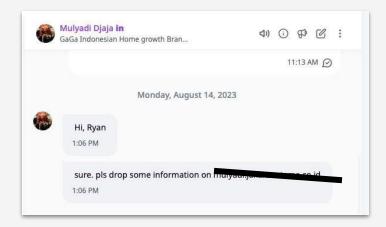
**Revenue:** \$10 billion + Listed on IDX (Holdings)







#### PT. Jakaranatama Food (GAGA)



**Industry:** FMCG (Food)

Notable Products: Household Name

Brands-GAGA Noodles

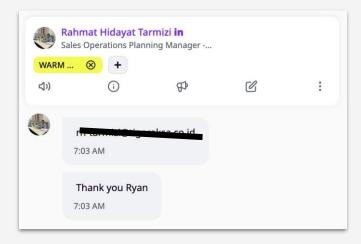
Revenue: \$570 mil







#### **PT Tigaraksa Satria**



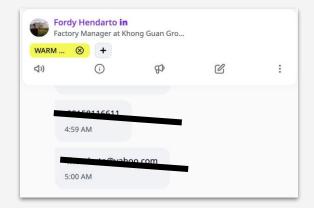
**Industry:** Mass Distribution C Retail **Notable Products:** Nutricia, Yupi,

Momogi, Colgate, Ovaltine **Revenue:** USD 800 mill



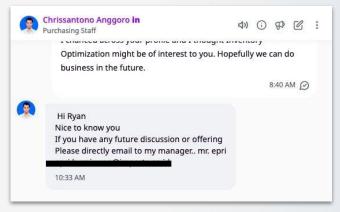


#### Job title not ideal





Pt. Serena Indopangan Industri Khong Guan Group Industry: FMCG (Food) Revenue: \$1 Billion +





PT. Importa Jaya

**Industry:** Furniture Supply 3000 stores across Indonesia

Revenue:





#### **Great Giant Foods**

Food Products (Indonesia C Global Export) Revenue \$1 billion +



#### Nippon Indosari Corpindo Tbk

Food C Bev

Revenue: Revenue \$1 billion +



#### **Apical**

Palm oil products C export Revenue: \$500M - \$1B



#### **PT Mitsuba**

Automotive Parts

Revenue: \$500M - \$1B



#### **Fore Coffee**

170 Outlets (stores) Launched in SG in 2023



#### **PT Toyota Astra**

Industry: Automotive Goods

Revenue:





Great Giant Foods
Food Products
(Indonesia C Global Export)
Revenue \$1 billion +



Nippon Indosari Corpindo Tbk

Food C Bev

Revenue: Revenue \$1 billion +



**PT Hartadinata Abadi Tbk**Gold jewelry manufacturer
C retail (IDX Listing)



**PT Mitsuba** 

Automotive Parts

Revenue: \$500M - \$1B



**Apical** 

Palm oil products C export Revenue: \$500M - \$1B



**PT Toyota Astra** 

Industry: Automotive Goods

Revenue:





Fore Coffee
170 Outlets (stores) Launched in SG in 2023



Pou Chen Corp (Taiwan) Footwear ODM: Nike, Adidas, Asics

Revenue:



PT. SEMEN JAWA | SCG Part of Siam Cement Group Revenue: \$1B (Global)



# Network Building



#### **FMCG & Mass Distribution**



PT Ultrajaya

Industry: Giant FMCG - Food

Notable Product: Ultra Milk, Teh Kotak



**PT ABC Kogen Dairy** 

**Industry:** Giant FMCG - Food **Notable Product:** Kin Yogurt



**Khong Guan Group** 

Industry: Giant FMCG - Food Notable Product: Khong Guan, Serena



**Cimory Group** 

Industry: FMCG - Food

Notable Product: Cimory, Kanzler



Wings Group
Industry: Giant FMCG

Notable Product: DAIA, Mie Sedaap



PT Asia Sakti Wahid

Industry: FMCG - Food Notable Product: Hatari



PT Astro Technologies Indonesia

Industry: Mass Distribution & Retail Notable Product: Astro own brand



**KANMO Group** 

Industry: Mass Distribution & Retail
Notable Product: Mothercare, Coach, Kate Spade



PT Matahari Department Store

Industry: Mass Distribution & Retail
Notable Product: Nevada, Connexion



PT Tigaraksa Satria

Industry: Mass Distribution & Retail
Notable Product: Yupi, Momogi, Colgate



PT Sumber Alfaria Trijaya

Industry: Mass Distribution & Retail
Notable Product: Alfamart, Private Labels



FamilyMart Indonesia

Industry: Mass Distribution & Retail

**Notable Product:** 



PT Eden Pangan Indonesia

Industry: Mass Distribution & Retail
Notable Product: Fresh Food, Tuangtuang



PT Supra Boga Lestari

**Industry:** Mass Distribution & Retail **Notable product:** 

#### **FMCG & Mass Distribution**



PT Sinarmas Agro Resources and Technology Tbk **Notable Product:** 



#### PT ABC Kogen Dairy

**Industry:** Giant FMCG

Notable Product: MILO, Dancow



#### PT Industri Jamu dan Farmasi Sido Muncul Tbk

Notable Product: Tolak Angin, Kukubima



#### PT Campina Ice Cream Industry Tbk

Industry: FMCG - Food Notable Product: Campina



#### PT Frisian Flag Indonesia

Industry: Giant FMCG - Food

Notable Product: Frisian Flag Condensed Milk, UHT Milk



#### PT Kaldu Sari Nabati Indonesia

**Industry:** Giant FMCG - Food

Notable Product: Richeese, Nextar, Richoco



#### PT Mitra Adiperkasa

Industry: Mass Distribution & Retail Notable Product: SOGO, Zara, Swatch



#### PT Trans Retail Indonesia

**Industry:** Mass Distribution & Retail Notable Product: Transmart, Carrefour



#### **PT Lion Super Indo**

Industry: Mass Distribution & Retail Notable Product: Superindo



#### PT Ramayana Lestari Sentosa Tbk

**Industry:** Mass Distribution & Retail Notable Product: Ramayana Dept Store



#### **Indomaret Group**

**Industry:** Mass Distribution & Retail

**Notable Product:** Indomaret, Private Labels



#### PT Indofresh

**Industry:** Mass Distribution & Retail

**Notable Product:** 



#### Zalora Group

**Industry:** Mass Distribution & Retail Notable Product: Own brands

#### **Automotive**



PT Astra International

**Industry:** Automotive Notable Product:



**PT Indomobil Prima Niaga** 

**Industry:** Automotive **Notable Product: HINO** 



**PT Astra Otoparts** 

**Industry:** Automotive

Notable Product: Velasto, Denso



PT Indospring

**Industry:** Automotive **Notable Product:** 



PT Astra Daihatsu

**Industry:** Automotive



PT Isuzu Astra Motor Indonesia

**Industry:** Automotive

Notable Product: Isuzu Trucks and Cars.



**Honda Prospect Motors** 

**Industry:** Automotive

Notable Product: Honda Cars



PT Astra Honda Motor

**Industry:** Automotive

Notable Product: Honda Motorbikes



PT Suzuki Indomobil Motor

**Industry:** Automotive

Notable Product: Suzuki Cars & Motorbikes



PT Mitsubishi Motors Krama Yudha Sales Indonesia

**Industry:** Automotive

Notable Product: Mitsubishi Parts / Cars



PT Toyota Motor Manufacturing Indonesia

**Industry:** Automotive

Notable Product: Toyota Cars & Parts



PT Masabaru Gunapersada

**Industry:** Automotive

Notable Product: Tire & Wheel Rim

#### **Automotive**



PT Musashi Auto Parts Indonesia

**Industry:** Automotive

Notable Product: Car & motorcycle transmission



**Wuling Motors Industry:** Automotive

Notable Product: Wuling Cars



**PT Yamaha Indonesia Motors Manufacturing Industry:** Automotive

Notable Product: Yamaha Motorbikes



**PT Hankook Tire Indonesia** 

**Industry:** Automotive

Notable Product: Hankook Tire

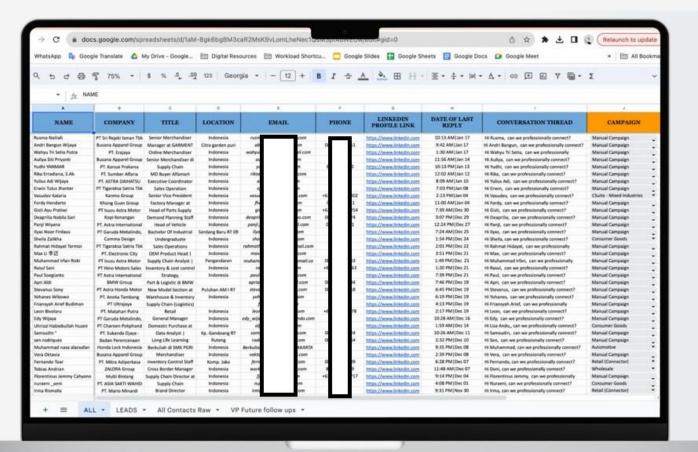


**PT Daimler Commercial Vehicles Indonesia** 

**Industry:** Automotive

Notable Product: Mercedes-Benz







## **Potential Time Savings**











**Lead searches** 

Sending connection requests

Automated & manual messages sent

Managing connections

Contact organisation & data

4302

Requests

3315

Follow up messages

1056

Connections

1056

Connections



680+
hours saved

Subjective: Based on automated tasks and number of contacts



# **Conversation Insights**



## **Reply Themes Identified**

**High number of job seekers** 

Companies inventory system under management by an HQ in another country

Companies using an internally built system

Companies using competitor technology

Many expressing it is out of their scope (generally not willing to redirect)

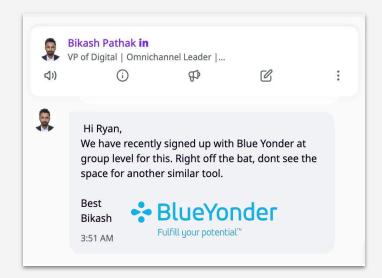
Many only replied in Indonesian after our Indonesian follow up was sent





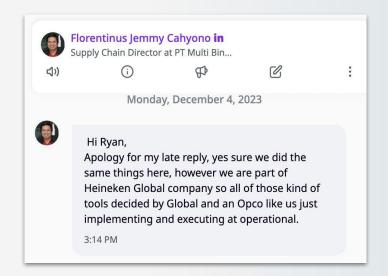
### **Conversation Insights**

#### **Using a competitor**



M.A.P Mass Retail

#### **Under parent / HQ management**

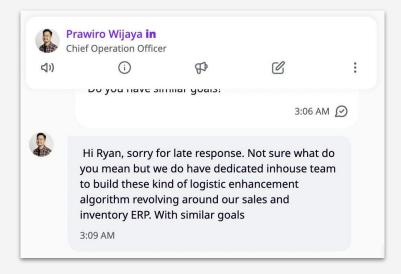


## **PT Multi Bintang** FMCG



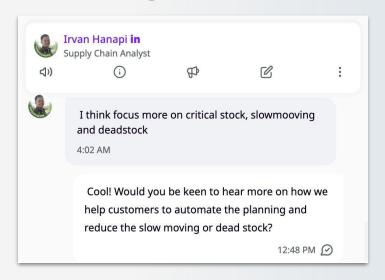
### **Convgrsation Insights**

#### **Using internal system**



#### **Binabusana Internusa Group** Mass Retail

#### **Shared insight on current need**



## **PT. Sukanda Djaya** Diamond

FMCG



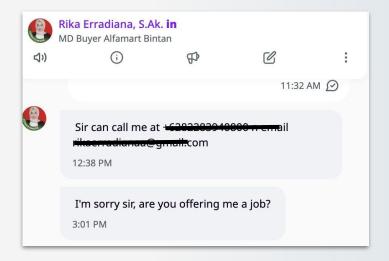
### **Convgrsation Insights**

## Out of the contacts scope of responsibility



#### Ranch Market Mass Retail Chain

#### **Job Seekers**



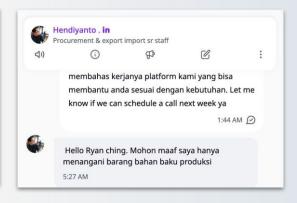
**Alfamart** Mass Retail Chain



#### **Replied in Indonesian or requested Indonesian**







PT. Suzuki Indomobil Motor

Indomobil Prima Niaga Motor

PT. Musashi Auto Parts



## RECOMMENDATIONS





#### Maximize your new audience

**Share content- Integrate into Linkedin strategy** 

Send follow up to priority contacts (Eg. Q2)

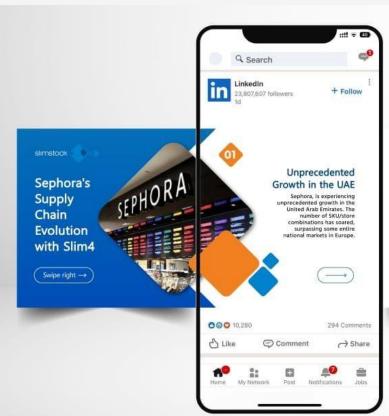
**Send relevant case studies** 

Invite all contacts to follow LinkedIn page

**Invite contacts to Webinars** 



## **Sephora Example**





## **Springpack Success**

Forging a Leaner and More Sustainable Operation through Slim4's Supply Chain Optimization

#### **Outcomes**

- Increased Stock Turnover: Surpassed target with stock turnover 4.8, up by 20%.
- **Superior Service Levels:** Maintained service above 98% for critical products.
- **Efficient Warehousing:** Reduced external space by two-thirds.
- **Lowered Emissions:** Cut transfers by 80%, curbing carbon impact.
- Enhanced Availability, Efficiency: Raised product availability while minimizing inventory.



## Küpfer Success

How Küpfer implemented an effective replenishment strategy with Slim4 and achieved remarkable success.

#### **Outcomes**

- Increased Availability: With Slim4's efficiency and management Küpfer achieved availability levels exceeding 95% for their products.
- Substantial Inventory Reduction: By optimizing their replenishment process through Slim4, Küpfer managed to decrease their overall inventory value by USD \$4.3 million.
- **Swift ROI:** Küpfer saw an impressive return on investment within the first year, driven by enhanced replenishment processes and improved inventory management.



## **J&S Automotivg Success**

Unlocking Visibility for Over 260,000 SKUs: How Slim4 helps to Optimize Inventory Investment for sustained growth.

#### **Outcomes**

- Excess Stock Reduction: Slim4 enabled the development of robust stocking policies, resulting in a 40% reduction in excess stock
- £1 Million Inventory Reduction: Slim4 implementation led to substantial inventory reductions, preventing over-purchasing and providing clearer visibility into purchasing decisions
- Enhanced Availability: By adopting management-by-exception principles and automation, J&S Automotive improved availability by 7% and increased stock turn by 15%, a remarkable achievement in the automotive sector.



## Sustainability for businesses

This carousel aims to highlight how Slimstock's solutions drive sustainability by reducing waste, optimizing resources, and enhancing overall supply chain efficiency.

Fostering Sustainability with Efficient Supply Chains

#### **Structure (Following the flow on the website)**

"Your supply chain is responsible for up to 90% of your total environmental impact."

- Preventing Over-Purchasing
- Cutting Transport Emissions
- Eliminating Waste
- Reducing Energy Consumption

#### For over 1300+ customers we've achieved:

- Reduction in inventory: Up to 30 %
- Less waste: Up to 50 %
- Efficiency improvement: Up to 50 %

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## Thank you

